



KIRKBURTON HEALTH CENTRE PATIENT PARTICIPATION GROUP (PPG) NEWSLETTER AUTUMN 2025



Our Newsletter can be viewed on our website www.kirkburtonhealthcentre.nhs.uk
or by email upon request.

WELCOME

We are pleased to welcome our new GP Registrars, Dr Hassan Mustafa, Dr Aamna Fiaz, Dr Sid Reddiar and Dr Farah Al-Ali.

ANNUAL GP PATIENT SURVEY

NHS England has published the results from the annual GP Patient Survey. The completion rate for our Practice was 34% (110 surveys returned out of 326 surveys sent out in January). The overall experience of Kirkburton Health Centre is **Good (79% compared to 68% in 2024)**.

The results are available at www.gp-patient.co.uk.

The GP Patient Survey is an independent survey run by Ipsos Mori on behalf of NHS England. The survey is sent out in January each year to more than two million people, randomly selected from the NHS list of patients registered with a GP. The survey is conducted securely, and information does not identify individuals.

Dr Schatzberger said: "The findings of the national survey help the Practice to identify what is working well and areas for improvement. We encourage patients who receive a questionnaire in January to complete it."

RESPIRATORY HUB AT KIRKBURTON HEALTH CENTRE

The MAST Primary Care Network (PCN) has launched a new service at Kirkburton Health Centre for patients with respiratory illness, such as wheezing, coughing and shortness of breath.

The Acute Respiratory Infection (ARI) Hub will provide same-day face- to-face appointments for patients who are registered at Kirkburton, Kirkheaton and Lepton, Scissett, Shepley and Skelmanthorpe Practices. Practices will use the hub as an extension of their appointments system and will refer patients who meet certain criteria.

Julie Lambe, PCN Manager, said: "The respiratory hub will provide extra appointment capacity and make it easier for patients with respiratory illness to access a face-to-face appointment with a clinician."

The service will run from October until the end of March.

NEW PATIENT ONLINE REGISTRATIONS

We are using a new online service called **Register with a GP Surgery**

<https://gp-registration.nhs.uk/B85026/gpregistration/landing> that makes it easy to register with the Practice. New patients need to fill in an online form to get started. They do not need proof of address or immigration status, ID or an NHS number.

Paper forms are available for people who need them.

The service is designed and run by the NHS. It aims to cut Practices' workloads and make GP registration easier for the public.

Our Flu Vaccination clinics are underway.

We have ordered vaccine for all our eligible patients.

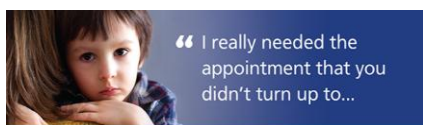
Please come forward for your vaccinations when invited.

**Vaccination is the best way to protect yourself, those around you
and the NHS.**

Please support the Practice and have your Flu Vaccination with us.



PATIENTS WHO DID NOT ATTEND APPOINTMENTS – JULY – SEPTEMBER 2025



“ I really needed the
appointment that you
didn't turn up to...”

GP appointment?
Can't make it?
Don't need it?

CANCEL IT!

	Total No. of Appointments	No. DNA	% DNA
JULY	2342	140	5.98
AUGUST	1743	120	6.88
SEPTEMBER	1541	94	6.10

Patients who fail to attend their appointments and do not inform us, incur significant costs to the Practice and to other patients in terms of lost appointments. **If you do not need your appointment, or simply want to change it, call 01484 602040.**

Thank you for your co-operation.



The return of dark nights and cold weather doesn't have to go hand in hand with illness. Follow our simple tips and **help us help you** stay well this autumn and winter.

You can treat many minor health conditions without seeing a GP.

Our top tips are:

- ✓ **Get your vaccinations** – the risks of COVID-19 and flu are still real. Get vaccinated to protect yourself and your loved ones
- ✓ **Keep a well-stocked medicine cabinet** with over-the-counter medicines. Speak to your pharmacist about medicines suitable for you and your family
- ✓ **Visit your community pharmacist** at the first signs of illness for advice and over the counter medicines
- ✓ **Choose the right NHS service** - if you need medical help fast but it's not an emergency, contact 111.nhs.uk or call 111 for advice and support
- ✓ **GP extended access** - you can access GP appointments in the evenings and at weekends. Call the practice to make an appointment, or NHS 111 out of normal working hours
- ✓ **Eat well** – healthy food is a great source of energy which will help you keep warm and provide vitamins and nutrients to help you stay well
- ✓ **Stay warm** – staying warm during cold winter months can help prevent colds, flu and more serious health conditions such as heart attacks, strokes and pneumonia
- ✓ **Look out for others** – there are lots of ways you can do your bit to help lonely and socially isolated people in your community.