



KIRKBURTON HEALTH CENTRE PATIENT PARTICIPATION GROUP (PPG) NEWSLETTER SPRING 2023

Our Newsletter can be viewed on our website www.kirkburtonhealthcentre.nhs.uk or by email upon request.

WELCOME

We welcome GP Registrars Dr Ibrahim and Dr Otegbayo, Nurse Associate Sophie and Health Care Assistant Kirsty to our team.

FOCUS ON OUR NURSE ASSOCIATES

The Mast Health and Care Partnership Primary Care Network (PCN) has welcomed the appointment of Nurse Associates Amerjit and Sophie. Their duties include: long-term condition reviews such as diabetes, COPD, hypertension, asthma; blood tests; ECGs; wound care and vaccination programmes.

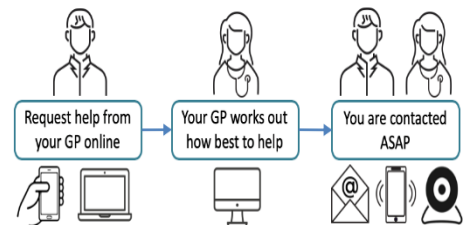
Nursing Associate is a new registered support role within the nursing team and is regulated in England by the Nursing and Midwifery Council (NMC). The role bridges the gap between healthcare support workers and Registered Nurses. It is a stepping stone to becoming a fully registered nurse, for those who choose.

Amerjit and Sophie both gained their Nursing Associate Foundation Degree at the University of Huddersfield.

They describe their roles as “very rewarding, with lots of support from the clinical team and great opportunities for further training.”

patches

A new, online consultation service called PATCHS has been commissioned by West Yorkshire Integrated Care System for Practices across West Yorkshire. Patients are requested to answer some simple questions to help the doctor understand the problem. A doctor will respond as quickly as possible, during opening hours.



If you require an appointment, please do not use the online consultation. Online consultations are to provide simple advice, eg fit notes, health advice and medications.

For information on how to register please visit <https://www.kirkburtonhealthcentre.nhs.uk/econsul>

PATIENTS WHO DID NOT ATTEND APPOINTMENTS – JANUARY – MARCH 2023



GP appointment?
Can't make it?
Don't need it?

CANCEL IT!

	Total No. of Appointments	No. DNA	% DNA
JANUARY	3785	165	4.4
FEBRUARY	2917	112	3.8
MARCH	3574	138	3.8

Patients who fail to attend their appointments and do not inform us, incur significant cost to the Practice and to other patients in terms of lost appointments. **If you do not need your appointment, or simply want to change it, call 01484 602040 or email reception.kirkburtonhealthcentre@nhs.net.** Thank you for your co-operation.

SPRING COVID VACCINATION PROGRAMME

The Spring COVID vaccination programme started on 3 April. Practices are focussing on Care Home and housebound patients. Dependent upon our vaccine allocation, the Practice will then invite over 75's.

GOING FOR GOLD – LGBTQ+

Our Practice has signed up for accreditation for the Pride in Practice Gold Award for LGBTQ+. Since achieving our Bronze Award in 2020, we have taken great strides to create a fully inclusive environment for lesbian, gay, bisexual, transgender and questioning people.

ELECTRIC VEHICLE CHARGING POINTS

Our Practice has installed Electric Vehicle Charging points. They are located at the rear of the Practice, and are available to the public. The Charge Assist app provides information about tariffs and payment methods. You can download the App by scanning the Charge Assist QR sticker on the charger, or download from the App Store or Google Play.

WEBSITE

We have created a fresh, modern design for our website, and improved the home page and drop-down menus to make it easier for users to find what they are looking for. There is lots of information, including: staff biographies; joining the practice, our opening hours; self-help and well-being; prescriptions advice; advice for carers, advice for veterans; booking/cancelling appointments; online access to patient records; information about our Primary Care Network; our Patient Participation Group including minutes of meetings; current and archived Newsletters.

Visit www.kirkburtonhealthcentre.nhs.uk.

If you wish to provide feedback on our website, please email admin.kirkburtonhealthcentre@nhs.net