



KIRKBURTON HEALTH CENTRE PATIENT PARTICIPATION GROUP (PPG) NEWSLETTER AUTUMN 2022

Our Newsletter can be viewed on our website www.kirkburtonhealthcentre.nhs.uk or by email upon request.

WELCOME

We are pleased to welcome Dr Zaid Sabe Eileish, salaried GP, to our team. Dr Sabe will be working on Monday, Tuesday and Thursday. We also extend a warm welcome to our new GP Registrars, Dr Grewal, Dr Masood, Dr Anwar and Dr Abdelhady.

PRIMARY CARE NETWORK (PCN) UPDATE

Enhanced Access is a national change. It is the provision of appointments outside a GP Practice's core hours of 8.00am-6.30pm. The MAST Health Partnership PCN (Dearne Valley Health Centre, Kirkburton Health Centre, Lepton and Kirkheaton Surgery, Shepley Health Centre and Skelmanthorpe Family Doctors) together with The Valleys PCN (Meltham Group Practice, Slaithwaite Health Centre, Oaklands Health Centre, Elmwood Family Doctors, Colne Valley Group Practice and Honley Surgery) - launched its Enhanced Access Service on **1st October**. The launch follows a Patient Survey to make sure that the service meets the needs of patients from all practices.

Pre-bookable appointments are available up to two weeks in advance on Friday 6.30pm-8.00pm at Denby Dale Branch Practice and on Saturday 9.00am-5.00pm at Oaklands Health Centre, Holmfirth.

How do I book an appointment?

Please contact your registered GP Practice.

Who will my appointment be with?

The service will be delivered by PCN GPs, Nurses, Health Care Assistants, Clinical Pharmacists, First Contact Practitioner (Physiotherapist) and Phlebotomists.

Will the health professional I see have access to my medical record?

With your consent, any doctor or nurse you see will have access to your medical record.

VACCINATIONS



Our **Flu Clinics** started on 1st October. **We have ordered flu vaccine for all our eligible patients. Please support the Practice and have your vaccination with us. Please let us know if you cannot attend your appointment.**

COVID-19 – Autumn Boosters

As a Primary Care Network (PCN) the Practice has been asked to vaccinate immunosuppressed, housebound, 75 and over patients and patients who would have difficulty travelling to a vaccination hub. Patients who are not in the above groups will be invited by the NHS Vaccinations Team to attend a hub.



“ I really needed the appointment that you didn't turn up to...”

GP appointment?
Can't make it?
Don't need it?

CANCEL IT!

PATIENTS WHO DID NOT ATTEND APPOINTMENTS – JULY – SEPT

	Total No. of Appointments	No. DNA	% DNA
JULY	2133	164	7.6%
AUGUST	2418	116	4.8%
SEPTEMBER	3047	140	4.6%

Patients who fail to attend their appointments and do not inform us, incur significant cost to the Practice and to other patients in terms of lost appointments. **If you do not need your appointment, or simply want to change it, call 01484 602040 or email reception.kirkburtonhealthcentre@nhs.net.** Thank you for your co-operation.

NEW WEBSITE LAUNCHED

We are pleased to announce the launch of our new website. The improved site has included suggestions from Patient Participation Group (PPG) members to improve site navigation. Assistant Practice Manager, Emily Town, said: “We have created a fresh, modern design and improved the home page and drop down menus to make it easier for our users to find what they are looking for.”

Visit www.kirkburtonhealthcentre.nhs.uk.

If you wish to provide feedback on our new website, please email admin.kirkburtonhealthcentre@nhs.net.



MILITARY VETERANS' HEALTH CHECK

The Practice is working closely with our patients to identify any military veterans who are registered with us.

If you are a veteran please let our Receptionist know, and the appropriate information will be added to your record.

One of the services we are currently offering is a **Military Veterans' Health Check**.

A Veterans' Health Check will help you:

- Manage and take charge of your own health.
- Take action to stay well.
- Address health concerns early.
- Develop a relationship with your GP surgery.
- Signpost you to other like-minded veterans to create a local support network.

Speak to our Reception team who can refer you through to our Social Prescribers.