



KIRKBURTON HEALTH CENTRE PATIENT PARTICIPATION GROUP (PPG) NEWSLETTER SUMMER 2022

Our Newsletter can be viewed on our website www.kirkburtonhealthcentre.nhs.uk , or by email upon request.

WELCOME

Welcome to our Summer Newsletter. The Practice has now restored online booking for some routine face-to-face appointments. This is a welcome development and will help to reduce demand on our telephone lines.

STAFF UPDATE

We look forward to welcoming six GP Registrars to our Practice in August. Beth has left the Practice. We welcome the appointment of Sharon, Reception Manager to our team.

PRIMARY CARE NETWORK (PCN) UPDATE

The Mast PCN has **welcomed the appointment** of Amerjit, Nursing Associate, who joined us in May.

A new **Enhanced Access service** will be introduced across The Mast Primary Care Network (PCN) in October. Pre-bookable appointments will be offered on Friday 6.30pm-8.00pm and on Saturday 9.00am-5.00pm. The location/hub is yet to be agreed and further information will be available in due course.

Our **Wellbeing Bus** will be out and about at Honley Show, The Denby Dale Centre and Methodist Churches in our area, over the summer. Nurses from across the Primary Care Network and Kirklees Council colleagues will be on board to promote health and wellbeing.

INFORMATION EVENING HAILED A SUCCESS

Our first ever Information Evening “Menopause and HRT” has been hailed a huge success! The aim of the informal group session, led by Dr Bryony Waller, was to provide general information and answer questions about the menopause and HRT. Dr Waller said: “The response to our first invitation was so overwhelming and popular with our patients that we decided to run a second event. Due to the huge demand, we plan to run similar events again.”

Comments/feedback from our patients:

- “Huge thanks to Dr Waller and the team for a very informative evening”
- “General Practice at its best”
- “Excellent delivery, at a tone and pace that was both informative but easy to understand”
- “It’s good to know our GPs are up to date and knowledgeable about HRT and are open to discussions”
- “A brilliant idea, thank you.”

THE MAST JUBILEE GARDEN OFFICIALLY OPENED

The Mast Primary Care Network (PCN) Jubilee Garden at Skelmanthorpe Family Doctors was officially opened on 2nd July. Members of the community, colleagues, family and friends enjoyed a tour of the garden, coffee and cakes. Entertainment was provided by musicians 'Sue and Who.'

Dr Louise James, clinical director for The Mast PCN, and GP at Skelmanthorpe Family Doctors, performed the official opening. Dr James said: "The garden would not have been possible without the incredible support and funding from NHS Properties and Locala, a Help Your Garden Grow' grant from Dobbies, and equipment kindly donated by Earnshaws, North Star Tyres and the Spencer Arms at Cawthorne. I am delighted that the garden is now available for our community to use."

The garden will provide a space for community groups, care home residents and individuals to go, get active and spend time outside.



from left: Julie Lambe, Celia Harris-Fenton, Nicola Ollernshaw, Louise James, Leanne Pearson, Jackie Jepson, Judith Lockwood, Ann Sweeney, Claire Needham

AUDIOLOGY SERVICES

In-Health is no longer the provider of Audiology services, however they will continue to provide consumables such as batteries and tubing. Patients requiring a review now have the option of travelling to In-Health in Manchester, for a limited period as part of the contract termination, or starting a new pathway with a local provider, Specsavers, Scrivens or Huddersfield Royal Infirmary.

PATIENTS WHO DID NOT ATTEND APPOINTMENTS – MARCH – JUNE 2022



GP appointment?
Can't make it?
Don't need it?

CANCEL IT!

	Total No. of Appointments	No. DNA	% DNA
MARCH	2597	95	3.7%
APRIL	2168	103	4.8%
MAY	2644	126	4.8%
JUNE	2083	148	7.1%

Patients who fail to attend their appointments and do not inform us, incur significant cost to the Practice and to other patients in terms of lost appointments. **If you do not need your appointment, or simply want to change it, call 01484 602040 or email reception.kirkburtonhealthcentre@nhs.net.**

Thank you for your co-operation.