



KIRKBURTON HEALTH CENTRE PATIENT PARTICIPATION GROUP (PPG) NEWSLETTER SPRING 2022

Our Newsletter can be viewed on our website www.kirkburtonhealthcentre.nhs.uk , or by email upon request.

WELCOME

Welcome to our Spring Newsletter. We are continuing to increase face-to-face appointments and hope to reintroduce on-line booking soon. The practice offers GP and Nurse appointments on an evening, and can access weekend appointments at Huddersfield Royal Infirmary. We know that some patients do prefer telephone and online access, and we aim to provide a balance of appointments and maintain access for same-day appointments for patients who suddenly become unwell.

Please wear a face covering when attending the Practice.

We are planning a series of upgrade works at the Practice to improve safety for our patients, staff and visitors. Internally, floors within the Health Centre will be improved. Externally, work will be undertaken around the building, replacing paving flags with a tarmac path.

NEW APPOINTMENTS

GP Registrar Dr Leon Lau has joined the Practice. Clinical Pharmacist Jen, and Pharmacy Technicians Marcelle and Elizabeth have joined The Mast Primary Care Network (PCN) Pharmacy Team.

PRIMARY CARE NETWORK (PCN) UPDATE

The Mast Primary Care Network continues to evolve, and has a strong effective workforce which benefits patients and colleagues of Dearne Valley, Kirkburton, Lepton and Kirkheaton, Shepley and Skelmanthorpe practices.

Staff across the PCN are working together to deliver two health inequalities projects. Our successful **Wellbeing Bus** will take to the road in April/May. A **Community Garden Project** involving schools and local charities is being created at Skelmanthorpe Health Centre, with an Open Day in May.



Armed Forces Veteran
friendly accredited
GP practice

Kirkburton Health Centre is an Armed Forces, Veteran friendly Accredited GP Practice.

If you are currently serving, or are a veteran of the armed services as a regular or reserve, please let our Receptionist know.

PATIENTS WHO DID NOT ATTEND APPOINTMENTS – DECEMBER - FEBRUARY 2022



	Total No. of Appointments	No. DNA	% DNA
DECEMBER	2557	86	3.3%
JANUARY	2652	93	3.5%
FEBRUARY	2418	85	3.5%

Patients who fail to attend their appointments and do not inform us, incur significant cost to the Practice and to other patients in terms of lost appointments. If you miss three appointments in a twelve month period we will consider removing you from our patient list. You will then have to register at another Practice in the area.

If you do not need your appointment, or simply want to change it, call 01484 602040 or email reception.kirkburtonhealthcentre@nhs.net. Thank you for your co-operation.

FOCUS ON THE MAST PCN PHARMACY TEAM

The Mast Primary Care Network (PCN) has welcomed the appointment of Pharmacy Team colleagues.

Clinical Pharmacists Sam, Saj, Sadia and Jen, and Pharmacy Technicians Marcelle and Elizabeth, have joined us with a wealth of experience from many different settings, including locum pharmacist, hospital and large multiple pharmacy chains.

The team are a valuable part of our workforce and will:

- Provide specialist pharmaceutical advice to all Practices within The Mast PCN
- Undertake face-to-face and telephone appointments with patients, including medication reviews; long-term condition reviews; repeat prescriptions and assist in the management of patients who are on lots of different medicines

Clinical Pharmacist Sam Haigh, said: "The role of PCN Pharmacist is a real opportunity to get to know patients, support people with long-term health conditions, including diabetes, high blood pressure, asthma and COPD and help them to safely and effectively use their medication.

Julie Lambe, Lead Manager for The Mast PCN said: "The Pharmacy Team brings specialist medicine and prescribing expertise to our healthcare teams and a real commitment to improving the outcomes, value and safety of medicines for our patients."