

## MINUTES OF THE VIRTUAL PPG MEETING HELD ON 28 SEPTEMBER 2021

1. **Present:** JL, ET, CHi, RC, JM, SC, ND, IB, HD

2. **Apologies:** CHe, ST, LC, PS

ET welcomed new member IB to the meeting. SS has resigned from the group.

3. **Welcome**

JL welcomed everyone to our fifth virtual meeting. We all look forward to our next meeting being face-to-face.

4. **Wellbeing Bus**

JL informed the meeting that The Mast Primary Care Network Wellbeing Bus will be on the road from 12 October, visiting localities across the Primary Care Network area. Sites will include Scissett Baths, Farm Shop, Emley, Dobbies Garden Centre, Shelley, and Lepton Highlanders. The six-week Health Inequalities project is aimed at people who do not visit their doctor or nurse very often, and regard themselves as fit and well. Nurses from across the Primary Care Network and Kirklees Council colleagues will be on board to offer blood pressure checks and promote health and wellbeing. Information will be available on our Facebook Page, website and printed flyers.

5. **Extended Access**

ET informed the meeting that extended access appointments for GP, Physio and Phlebotomy are available on weekday evenings and weekends at HRI.

6. **Primary Care Network Team – First Contact Practitioner (FCP) and Pharmacists**

JL informed the meeting that the PCN workforce is becoming more established. Two Pharmacists, two FCP Physiotherapists and a dietician have been appointed. The FCP Physiotherapist roles will be featured in our Autumn Newsletter.

7. **COVID-19 Boosters**

Phase 3 – COVID-19 booster vaccination programme is getting underway. The Practice is working with colleagues across the PCN to deliver the programme from Kirkburton Health Centre. It will be rolled out across priority groups in line with Joint Committee of Vaccination and Immunisation (JCVI) guidance. The booster can only be given to patients six months after their second dose. The Pfizer vaccine will be given, even if patients had a different vaccine previously, as scientific evidence shows that it provides a strong booster response. Some patients may be eligible for both flu and COVID-19 Booster at the same time. IB asked whether patients who had attended another Vaccination Centre for their first and second vaccinations would be invited to have their booster at Kirkburton Health Centre. JL confirmed that these patients would be invited to attend the Practice.

## 8. Any Other Business

### **GP Survey 2021**

JL said that the Practice was pleased with the results of the national GP Survey. The results showed 92% of respondents found the receptionists helpful; 96% of respondents were involved in decisions about their care and treatment and 92% of respondents said the healthcare professional they saw or spoke to was good at treating them with care and concern during their last appointment. The Practice acknowledged an area for improvement was that only 26% of respondents said they usually get to see or speak to their preferred GP. JL said that this is possibly due to there currently being three GPs on maternity leave.

JM asked how the Practice was covering GP maternity leave. JL said that the Practice has secured long-term, consistent cover from three GPs who are well known to the Practice.

### **Registration process**

JM said that she had been asked about lengthy (14 pages) paperwork required to register as a patient at the Practice. ET explained that the registration process asks for proof of identity, address, medical history and consent preferences. Not all 14 pages will necessarily be required to be completed.

### **Recruitment**

ND asked if the Practice has been affected by the recruitment crisis, and whether mandatory vaccinations likely to make things even more difficult. JL said that the number of applications for vacancies had reduced to only two or three, and would possibly be further affected if mandatory vaccinations are introduced. A national consultation is currently underway.

### **E- Consult**

IB commented that E-consult had been very helpful, and worked well. JL said that this would continue to be a choice for patients who prefer it.

### **Wellbeing Bus**

HD asked whether she could promote the Wellbeing Bus to carers. JL welcomed her suggestion.

### **Carers Coffee Morning**

HD asked whether the Practice was planning to re-introduce the Carers Coffee Morning. ET said that we would like to re-introduce it as it was extremely popular when first launched, but attendance had fallen. We could look to refresh it and perhaps rotate across the Primary Care Network in the future.

### **Flu Vaccination Appointments**

RC asked when more flu vaccination appointments would be released for online booking. ET agreed to look into appointment availability.

## **GDPR**

RC asked whether many patients had opted out over the summer, in response to concerns over alleged data grabbing. ET said a large number of patients had opted out.

## **National Blood Bottle - Shortages**

JL said that that the Practice is receiving deliveries of the blood bottles, however the quantity is less than normal delivery. The Practice continues to book appointments for blood tests, but is deferring any routine, non-urgent until mid-October, when the shortage has hopefully been resolved.

### **9. Date and time of next meeting**

JL proposed that our next meeting will be a face-to-face meeting in December– date to be arranged. This was welcomed by everyone present.

**Post-meeting Note: Our next meeting will be held on Tuesday, 14 December at 2.00pm in the Board Room, Kirkburton Health Centre.**

**The meeting ended at 14.43.**