

Drs Priestman, Dean & Wallwork Kirkburton Health Centre

Practice Participation Group

Terms of Reference

This PPG will:

1. Contribute to practice decision-making and will be consulted on service development and provision;
2. Provide feedback on patients' needs, concerns and interests and challenge the practice constructively whenever necessary;
3. Serve as a 'safety valve' for dealing with grumbles and complaints about the practice – representing patients but also helping them to understand the practice's point of view;
4. Assist the practice and its patients by arranging voluntary groups/support within the community;
5. Communicate information about the community which may affect healthcare;
6. Give patients a voice in the organisation of their care;
7. Promote good health and higher levels of health literacy by encouraging and supporting activities within the practice and promoting preventive medicine; and
8. Influence the provision of secondary healthcare and social care locally