

PPG Meeting September 8th 2014 at Kirkburton Health Centre

Present Dennis Roughsedge, Carole Hepworth, Joan Wray, Jane Wood, Rachael Sanders, Sue Calvert, Carol Hirst, Pat Shaw, George Paling, Julie Raper (Dev. Manager), Richard Ince (NHS England), Christine Powell (GHCCG), Eleanor Saddler (Leeds NHS), Dr Wallwork, Dr Gethin Lane

Apologies Richard Durr, Stephen Ellam

On Line Access to Medical Records

Richard Ince from NHS England, Christine Powell and Eleanor Saddler were present. They are working with Kirkburton Health Centre as an accelerator site for offering patients online access to their medical records. They are working on guidelines, protocols etc to help encourage other practices across England to offer this facility. He was interested to see how many PPG members had access to their medical records. About a third of those present were able to get access. Currently only 3% of GP Practices in England were able to offer this facility. He was reassuring about the security of the system. Logging on to the system was now much easier than previously (only one password required). Access to all patients registered at Kirkburton practice would be available in the next few months. July's figures show that 44 patients booked online appointments, 13 cancelled appointments online, 218 repeat prescriptions were ordered. JR to forward application packs to PS, SC, JW, RS and GP.

Introduction to Gethin Lane new GP to the Practice

Julie introduced Gethin (Dr Lane) who started work on September 1st. He said he was delighted to be part of the Kirkburton Practice.

Noticeboards

Practice staffing has been resumed to nearly full capacity with the recruitment of a receptionist and an administration/receptionist. Some work has been done on the notice boards to tidy them up. The nurse's corridor notice boards still had to be tackled.

Photoboard

The GP and nurses photoboard were now up and the Admin Staff board was due to go up soon. Photos for new staff will in future be taken and printed by Harry the Admin Apprentice.

Website Updates

Photos of the Practice Personnel had now been added to the website

Disabled Parking

The Site Landlord has been contacted and larger and more visible signs for disabled parking will be made and displayed. Bigger signs to replace the ones currently displayed on the posts and others on the wall of the car park opposite the posts.

Defibrillator

A defibrillator provided by the Rotary is now in place on the wall outside the Health Centre. This is for use by the Community. A meeting will take place at Kirkburton Health Centre for those interested on October 3rd 2014 at 3.30pm to raise awareness and to inform of the procedure to follow.

A code number to open the box will be given when needed over the telephone **when ringing 999**. Instructions for using the defibrillator are given and the operation is automatic. CPR training would be useful but not essential. The machine is transportable.

Newsletter

The Autumn/Winter edition of the newsletter is now due to be published. The PPG will be including a paragraph.

Means of emailing the newsletter to all patients wishing to receive it on email was being investigated as well as being published on the website. JR/HJ to produce a "subscription slip" for patients who would like to subscribe to the newsletter.

Action DR/CH to write the Newsletter inclusion?

Dr Wallwork's Report

Dr Wallwork gave an enthusiastic welcome to Dr Gethin Lane. He said there would be a big loss when Dr Priestman retired next March and Dr Lane would be replacing his hours. Dr Joy Hewitson is replacing some of the hours vacated by Dr Lynch. Dr Hewitson has experience of working with the elderly. In total this gives an extra 2 days of doctor time.

There has been another improvement to the appointment system. More emergency same day appointments have been made available at 11-00am. This relieves the pressure and allows more flexibility on the afternoon and evening emergency sessions.

Initial impressions to this change are very favourable.

It is now possible to telephone for a sick note.

SC did raise whether it was on the website about telephone consultations with the GP. JR has checked this and there is a paragraph on the website regarding this.

Prescription signing has been streamlined by allowing standard uncomplicated repeats to be signed by GP registrars. The patients named GP will deal with any queries about prescriptions. The Electronic system works much more efficiently.

The Flu season is approaching and it has been decided to offer appointments for injections on 2 Saturday mornings October 11th and October 18th between 9am and 12 noon. They will be 3 minutes appointments and should allow 400 patients to be vaccinated in these 2 time slots. If this is successful the clinic will be repeated in November. Appointments will be available in the next week hopefully on the website. Awareness of Flu jab availability will be advertised in next months Shelley Magazine, Shelley Over 60s and via text messages where we hold patients mobile numbers.

Dr Wallwork told us to expect a visit from the Care Quality Commission (CQC) in the near future, any time from October. They will interview someone from the PPG and individual patients when they visit. CQC will give four weeks' notice prior to their visit.

The CQC will be investigating how well the practice communicates with patients. How well they respond to complaints and the practices clinical pathways. The CQC have the power to shut down any practice with bad procedures.

Sadly, the Practice's Senior Nurse, Lynn Stead has announced her retirement. A replacement is currently being looked for.

Prime Health Huddersfield

This is a private business involving 15 Huddersfield practices working together. Dr Wallwork is one of the directors of PHH Ltd. By working together the practices are able to tender for services. PHH Ltd are putting bids/tendering against private companies so that these services remain local.

Services like the anticoagulation clinic or diagnostic ultra sound if a contact is agreed could be centred in one of the 15 participating practices.

An example of this type of work is that of the CASH pilot service that we are offering in conjunction with the University. This is a sexual health service for patients of all ages. So far the service has been well received and has been extended.

Next meeting Monday 3rd November 2014 6-7pm. PLEASE NOTE THIS HAS BEEN SUBJECT TO CHANGE.