

Minutes of PPG Meeting at Kirkburton Health Centre

April 13th 2015

Present: Dennis Roughsedge, Carole Hepworth, Julie Raper, Jane Wood, George Paling, Roy Cull, Judith McCarter, Vanda White, Dr Wallwork.

Apologies: Sue Calvert, Rachael Sanders, Carol Hirst, Pat Shaw

Practice matters:

1. Online access. The practice is currently trying to involve patients in using online access more frequently. By 2016 all patients will be offered full access which will include access to medical records. This could be of benefit to patients with long term conditions who could be more able to self manage their condition. Currently numbers of patients making use of online access are low. Discussion on how best to encourage more use of online access was discussed. An article had been written by a PPG member and printed in the current Shelley magazine. Facebook was suggested but the practice had decided it was not feasible because of potential abuse due to their lack of control. There is a suggestion box and website if anyone has further ideas for promotion. Online access will also be promoted on the new TV monitor in the waiting area.
2. Disabled parking. The newly painted lines for the disabled parking have been damaged. This has been reported to the landlord to be redone.
3. Royalty Free Music. This has been tried and found unacceptable. Radio 2 will continue for the moment and be reviewed again next year.
4. New TV Monitor. A new screen will be erected in the waiting room to replace the previous smaller one. It will be used to show current promotions. It could possibly be used to show the film made in the practice by NHS England and staff photos.
5. Care Quality Commission. The CQC will be in Huddersfield from April and the Practice will be visited at some stage for assessment.
6. The New INR Clinic. A new INR (anticoagulant clinic) Clinic started on April 1st 2015. This service is being run by Primary Care and the responsibility of the service is CHFT. Initial appointments are made centrally and not in the Practice however after the first consultation here at the practice the follow up appointment will be made by the Nurse. All patients will be seen locally and those with problems and newly starting on Warfarin will be seen at specific times on Wednesdays by CHFT staff. Nursing staff at the practice monitor stable patients only on Wednesdays and Thursdays. Patients unable to get to the Practice can be seen at home or at an alternative hub at another practice. 80 appointments a week are offered at Kirkburton, which is one of the hubs and takes patients from other practices.
7. The Newsletter. This is ready to go out now.

Staff Matters

- Dr Priestman has now retired. Dr Clark was now in post.
- Dr Clarke worked as a locum but is now a salaried GP. She is working on Tuesday Wednesday Thursday and Friday. She has expressed an interest in becoming a GP trainer.
- Dr Waller will be joining the Practice in August. She has worked in the Practice as a Registrar with a view to taking hours from Dr Dean when she retires. She would also like to be a GP trainer. She will work every morning and work 2 long days.
- All is going well with the nursing team. Beverley Sayles is a nurse prescriber.
- A new administration assistant, Clare Dawson has also recently joined the practice

Patient Reference Network Group

Dennis gave a brief outline of what had happened at the last meeting, which was attended by him and Carole. Notes from that meeting are attached to these minutes.

Dr Wallwork

- Dr Wallwork came for the last 15 minutes of the meeting. He emphasised the need to promote online access for repeat prescriptions telling us how busy the phone lines had been after the recent Easter weekend.
- Dr Wallwork was very positive about the future of the Practice. Due to the proactive approach of the practice we have been able to appoint excellent new doctors. All seems to be going well.
- The new INR service is going well. The Practice is delivering better safer care and with the collaborative care with Prime Health Huddersfield he felt optimistic that Kirkburton could become one of the hubs of Huddersfield for future services.
- He reminded us of the impending CQC visit and names of PPG members who would be prepared to be interviewed by CQC. CQC will contact us four weeks prior to the visit.
 - Dennis Roughsedge
 - Carole Hepworth
 - Vanda White
 - Jane Wood
 - Roy Cull
 - Judith McCarter

Future Meetings. Due to a change in the working hours in the Practice the meeting night for future PPG meeting will change to Thursdays.

The next meeting will be 6-00pm on THURSDAY June 4th 2015